

COMPANY POLICY

The **Exergy** management pursues a policy aimed at the design and construction of high quality products, while respecting the environment, the health and safety, featuring a high technological content and performance. EXERGY places at the center of the activity both the internal and the external customer, by constant commitment to satisfy requirements and through continuous improvement of the effectiveness of the quality management system. In this context, the Company has chosen to adopt a Quality Management System according to the standard UNI EN ISO 9001:2015 as a tool for improving its own performance, to control processes, to increase customer satisfaction and to ensure conformity to the requested requirements, including those of a legislative nature. This policy must be applied to all **Exergy** divisions.

Exergy developed an innovative patented technology known as radial outflow turbine (centrifugal machines) on the basis of which designs, produces and supplies innovative ORC (Organic fluid Rankine Cycles) plants; these machines are used to produce electricity and heat at low temperature and are used in various sectors, for example: geothermal, renewable energies, electricity generation (heat recovery from turbines or gas engines, ...), industrial (Oil&Gas, glass, steel, cement, ...) and transportation (maritime). Organization and operational flexibility allow **Exergy** to cover all the major international strategic production areas.

Exergy supplies engineering assistance for the study and production of machinery and systems, and it is always in close contact with the customer through all phases of the process, guaranteeing the entire production chain, including feasibility assessment, product development, engineering and project management, planning, construction, commissioning and testing, after sales service and maintenance, for the continuous improvement of the Operation management.

Exergy's main objective is to construct high-quality machinery, always offering the most efficient and practical solution, in line with the provisions of the main legal systems and international standards. The Company is committed to increasing the efficiency of processes, by constantly monitoring performance, and to guaranteeing a high standard of production. It is a flexible Company attentive to market dynamics and innovation.

More specifically, satisfaction of the internal customer is pursued by verification and updating on matters linked to the products offered, demanding the highest possible quality from those who carry out work upstream of its own position. Satisfaction of the external customer is pursued by offering and adapting all processes to its particular needs, implicit and explicit, assuring the maximum quality level of the product/service provided, guaranteeing the agreed time frames and costs, proposing improvements and undertaking to carry them out correctly to avoid the need for reworking. The customers have precise needs: reliability, efficiency, rationalization of investment costs, commissioning and maintenance of the plant and machinery; **Exergy** responds with well calibrated processes featuring a strong technical and technological component.

The best results are obtained by continuous comparison and exchange of information and of specific experience: for this reason Exergy has opted for continuous dialogue with customers, suppliers and collaborators, for a strong commitment to the common search for the best solutions. Comparison with a market in continuous evolution requires the Company to pay maximum attention to changes in the relevant sector and in the recognized technical standards, and calls for continuous updating and maintenance of cutting-edge technology and organization, both for the efficiency of the service and to aid the operators involved.

The Exergy Management assumes the responsibility for communicating and sustaining, by the most appropriate means, this Quality Policy, clarifying and assigning specific responsibilities for its implementation to each collaborator.

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Industriale
Maccaferri